#### **MOZZARTBET MALTA Limited**

Registration number: C83980 / 2017

Address: 23, Office 2, Triq Giuseppe Calleja, Msida MSD2270, Malta

#### PRIVACY AND PROCESSING POLICY OF PERSONAL DATA

#### 1. What data we collect

Our personal data protection policy governs use and storage. You can see our Personal Data Protection Policy at www.mozzartbet.ro

**MOZZARTBET MALTA LIMITED** is an operator of the Personal Data you provide to us (as data subject). We collect the following types of personal data from you:

- Username
- Email address
- Name and surname
- Residence, place and postal address
- Phone / mobile number
- Date of birth
- Identity card / passport number
- IBAN

#### 2. Why we need your data

We need your personal data in order to provide you with the following services:

- For the purpose of selection during a recruitment procedure;
- Registration and verification of users who want to participate in online gambling;
- Providing gambling services
- Execution of payment orders received from you
- Monitoring transactions to prevent fraud or attempted fraud;
- Monitoring transactions for commercial purposes (to better understand the needs of users and to improve their products and services);
- Reporting transactions to competent authorities;
- Chat monitoring
- Notification of new benefits to users in accordance with the consent given.

## 3. What we do with your data

Your personal data is processed within MOZZARTBET MALTA LIMITED.

Third party providers have access to your data to the extent that such access is required by law or for fulfilling our obligations to provide you with gambling services, either as provided by law or of Terms and Conditions.

We may disclose certain personal data to unaffiliated third-party service providers, independent agents or independent contractors who help us maintain the website, providing us with administrative services (including, but not limited to, processing and completion orders, providing customer support, sending communications to customers on behalf of collecting data, selecting winners and offering promotional prizes, as well as other types of promotions). We try to make sure that these unaffiliated third parties do not use personal data for any purpose other than to provide the administrative services for which they are responsible. Such collaborations are carried out within contracts in which third parties are obliged to

comply with the standards of privacy required by law during the processing of your personal data and use the information for the contracted purpose only. Third parties provide details about data processing with personal information on their website or other available communication methods.

To achieve the purposes described in section 2, the following third parties may receive your data:

- Payment processors
- AML / CTF and anti-fraud service providers
- Platform service providers
- Service providers.

The company will ensure that before transferring personal data outside to the European Economic Area (EEA), appropriate safeguards will be used, including but not limited to it is limited to signing a Data Transfer Agreement, as required by the Union EU. Authorization from the relevant Data Protection Authority will be obtained where necessary. Moreover, the entity that receives the Character Data Personnel must comply with the established principles of personal data processing in the Cross-Border Data Transfer Procedure.

# 4. How long we keep your data

Under Maltese law, the retention period of your documents can vary from a few Monday at 10 (ten) years. After this period, the Company ensures that your personal data they will be irreversibly destroyed. Any personal data held by the company for Marketing notifications and service updates will be kept by us until the time we announce that you no longer wish to receive this information.

## 5. What are your rights?

- 5.1. If you consider that the personal data, we hold is incorrect or incomplete, you can request to view, rectify, or delete this information. Please contact us at e-mail: <a href="mailto:support@mozzartbet.com">support@mozzartbet.com</a> If you want to make a complaint about how your data is managed with Personal information, please contact the Data Protection Officer at dpo@mozzartbet.com. Our data protection officer will then review your complaint and will work with you to resolve the issue.
- 5.2. At any time when storing or processing your personal data, you have the following rights and you can send requests related to your personal account:
- Right of access you have the right to access the personal data we store about you;
- Right of rectification you have the right to correct the data we store about you if it are incomplete or incorrect.
- Right of deletion you can request that the data we hold about you be deleted from the databases data and we are obliged to satisfy your request in certain circumstances;
- The right to restrict data processing you have the right to request the restriction of data processing personal data, at which time we are obliged to respond to your request when certain conditions apply;
- Right to data portability you have the right to transfer the data we hold about you to another organization;
- Right to object you have the right to object to certain processing activities when apply certain conditions;
- 5.3 We will analyze your requests and respond with details about the status of the request (acceptance of the request,

partial acceptance of the application, rejection of the application) as soon as possible, no later than one month after sending the request.

If we decline your request for data privacy rights, we will also provide you with a reason. You have the right to challenge the reason with the competent authorities or the Head of data protection (as described in point 5.1 of this document).

5.4 We reserve the right to refuse requests that are submitted too often, those that require effort disproportionately technical, those that may have disproportionate technical consequences, those that bring others people a risk of breach of confidentiality or very impractical.

#### 6. Digital marketing

In order to offer you personalized offers and marketing materials, we collect personal data, including information about your gambling behavior, activity, practices, cookies and geolocation. You can give your consent at a later date or cancel one existing consent for these services through our management portal consent, embedded in your personal account.

# 7. Internet Protocol (IP) address

When you use the website, we record the IP address of the device and the browser settings. Your address IP is a unique address that your device uses to identify and communicate on a network of computers. Browser settings may include the type of browser used, browser language, and spindle timetable. We collect this information to personalize your website experience. Address and Your device's browser settings can be used to locate your device in case of misuse or illegal use of the site or its services. Furthermore, we can use your address IP to approximate location (city level).

#### 8. Cookies

- 8.1. A "cookie" is a small text file that is downloaded to your computer or device when you use a website and allow the site to get certain information about your browser such as your preferences. The website uses cookies and similar technologies for manage login sessions, provide personalized web pages, and serve advertising and other content that reflects your needs and interests.
- 8.2 You can configure your browser to block cookies, including those related to services or to indicate when a cookie is sent by us. It is important to know that many of our services will not work properly if cookies are disabled. Please check documentation in your browser or mobile device before deleting or disabling cookies.

# 9. Modification of the Privacy Policy

We constantly check and update our Privacy Policy to keep you up to date potential legislative changes and to give you optimal protection of privacy. Anything the update will be communicated via the web page.

Mozzartbet Malta Limited,